

Witness services

The witness services offered by the District Court and the Local Court of Magdeburg are primarily intended for crime victims who must testify as trial witnesses in court. Help is also available for family and friends and for witnesses who were indirectly affected by a crime. Witness services are free of charge and confidential for those in need of assistance.

Both courts have a witness protection room available.

The services include:

- Anxiety counselling / techniques for coping with stress during the trial
- Information about the trial process
- Accompaniment to the courtroom
- Post-testimony counselling
- Information about other sources of assistance
- Childcare

Witness services addresses:

Amtsgericht Magdeburg

Breiter Weg 203 – 206, 39104 Magdeburg
Tel.: 0391 6066039

Landgericht Magdeburg

Halberstädter Straße 8, 39112 Magdeburg
Tel.: 0391 6062151

The **Amtsgericht of Halberstadt**, the **Amtsgericht of Quedlinburg** and the **Amtsgericht of Wernigerode** can be reached via the Sozialer Dienst der Justiz Halberstadt. See “Victim counselling addresses” for contact details.

Victim counselling addresses

Sozialer Dienst der Justiz Dessau-Roßlau

Parkstraße 10, 06846 Dessau-Roßlau
Tel.: 0340 2022403 or 2022401
Fax: 0340 2022400

Sozialer Dienst der Justiz Halberstadt

Große Ringstraße 52, 38820 Halberstadt
Tel.: 03941 573363, 573369 or 573360
Fax: 03941 573377

Sozialer Dienst der Justiz Halle

Willi-Brundert-Str. 4, 06132 Halle (Saale)
Tel.: 0345 2201850, 2201837 or 2201830
Fax: 0345 2201810

Sozialer Dienst der Justiz Magdeburg

Gerhart-Hauptmann-Str. 56, 39108 Magdeburg
Tel.: 0391 5674910, 5674904 or 5674905
Fax: 0391 5674909

Sozialer Dienst der Justiz Naumburg

Domplatz 1a, 06618 Naumburg (Saale)
Tel.: 03445 235341 or 235342
Fax: 03445 235343

Sozialer Dienst der Justiz Stendal

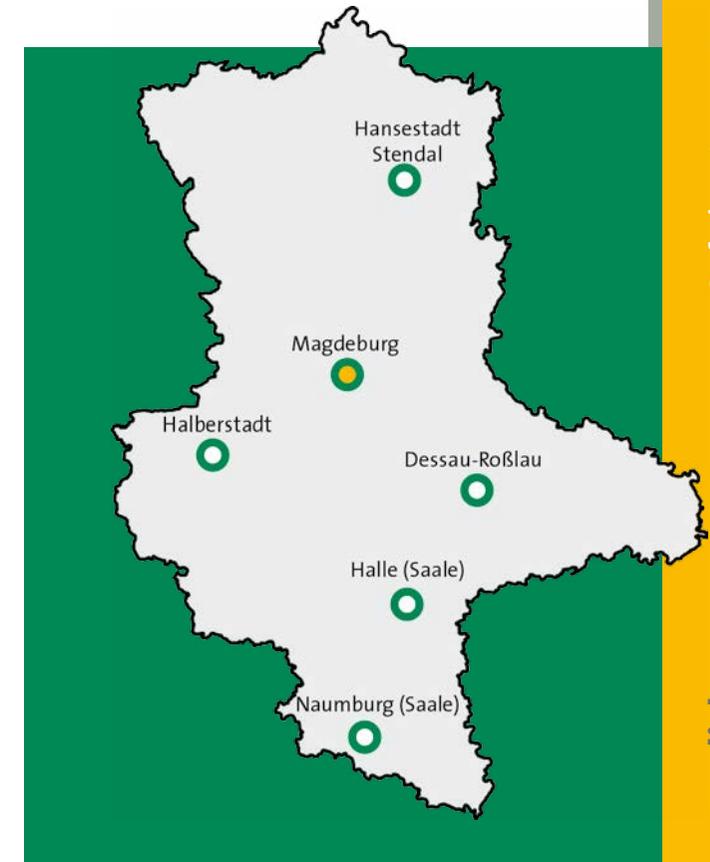
Mönchskirchhof 6, 39576 Hansestadt Stendal
Tel.: 03931 649517 or 64950
Fax: 03931 649530

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Victim counselling - Witness services

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Social Services Division



SACHSEN-ANHALT

Ministerium für
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Problem

Crime victims and their families often feel alone and misunderstood.

Many struggle not just with the crime; they are also worried about future events and circumstances, such as the prosecution process and how they will cope personally.

Often, victims do not receive sufficient help in coping with problems and conflicts that result from the crime. This causes them to feel that the criminal is the centre of attention.

The prosecution process focuses on the criminal and not the victim. Victims are witnesses, too, and they often need help with this role.

Victim counselling is offered by dedicated experts who provide respectful support through information and advice, discreet and empathetic discussions, practical assistance, trial support and referral to additional sources of help.

The counsellors and victims work together to develop new perspectives.

Services

Sessions

- for victims and their families
- for friends

Counselling

- long-term psychosocial counselling
- counselling in times of crisis

Practical assistance

- accompaniment to official agencies, doctors, lawyers
- assistance with applications

Trial support

- preparation/follow-up for court hearings
- accompaniment to appointments relating to the criminal trial

Help

Information

- about the trial process and victims' rights
- about the witness's role in criminal proceedings
- about financial assistance (such as for trial costs)
- about the Crime Victims Compensation Act (OEG)
- about options for protection and compensation under civil law
- about medical/therapeutic assistance available

Referrals

- conflict resolution at the victim's request
- self-help groups

Counselling is offered:

- with strict confidentiality
- on a free, voluntary basis
- independently of police reports
- anonymously on request
- off-site if needed
- by specially trained social workers